

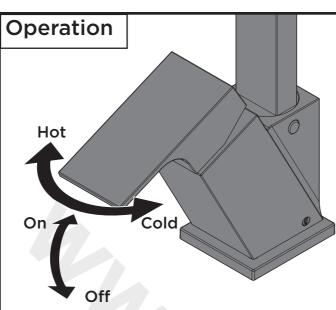
## **General Cleaning**

Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.



## Replace cartridge, nut and shroud. Alternative Installation for Surfaces Out of Tolerance/Extra Stability Troubleshooting

Remove cap and grub

screw.

IMPORTANT

Isolate the

water supply

before startin

Remove

handle.

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Remove

shroud and

retaining nut

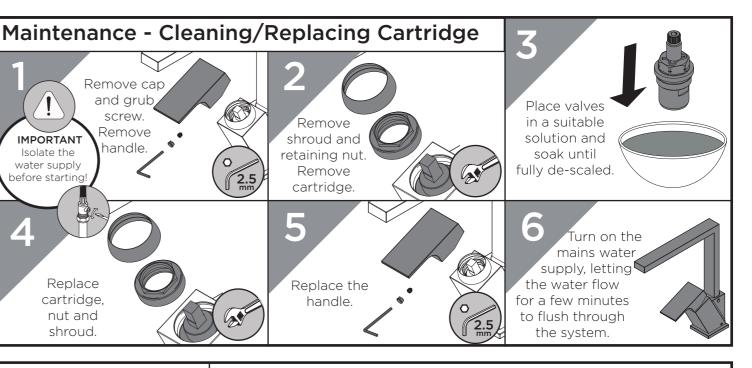
Remove

cartridge

Replace the

handle.

## REMEMBER Make sure the base is centralised Symptom Cause(s) when viewed from Partially closed isolation valve. the front of Turn the the tap Instantaneous water heater cycles on and off as hexagonal key flow rate or pressure is too low. anti-clockwise Head of water is below the minimum distance to remove the required back nut from No flow or low the EasyFit Feed the Reinforcing Plate, Hot or cold water being drawn off elsewhere flow rate Feed the base through the 6.0 Base. (if required) and Back nut up causing pressure changes or instantaneous sink hole from the top. to the underside of the sink. boiler temperature changes. Airlock or partial blockage in the supply pipework Love Your Chrome or hoses. Water supply failure This is normal for a short time after using the taps. Water dripping from If water continues to drip, taps Bristan offers an effective possibly due to the ceramic disc valves/cartridge chrome-friendly cleaning kit for use with your taps and showers. Closed isolation valve. Turn the hexagonal key Scan the QR Code or Taps do not Proceed to Step 4 of clockwise to secure the search for 'CLEAN KIT01' turn on 6.0 the Installation Steps. Mains water supply turned off. EasyFit Base. on www.bristan.com. Grub screws are not tight enough at the base Maintenance - Cleaning/Replacing Outlet Wobbly Tap Extra security may be required depending on the Remove the surface the tap is fitted on to. anti-splash At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind. Clean and $\bigcirc$ MPORTANT replace as To start your free guarantee simply scan the QR code and register your product. Isolate the Turn on the mains water supply, Alternatively visit www.bristan.com/register. necessary. water suppl (Th) letting the water flow for a Secure the before For any other gueries, please call our Customer Service on 0330 026 6273 where our expert team of advisors starting will be able to offer you any help and advice. few minutes to flush through anti-splash. A the system.



Remedy
Open isolation valve.
Increase water flow rate or pressure through system.
Refer to your the Specification for the minimum working pressure/distance required.
Do not use other water outlets when using the taps.
Flush through pipework to ensure removal of debris and any airlocks.
Investigate water supply. Check your plumbing and heating systems for any faults.
This is caused by residual water tension, the build up of water in the tap body.
Refer to the Maintenance section or visit <b>www.youtube.com/BristanTV</b> to watch the procedure.
Open isolation valve.
Turn on mains water supply.
Ensure the grub screws are fully tightened against the base
Refer to the Alternative Installation steps in order to fit the Reinforcing Plate.



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